

# Royal Solutions for Synapse<sup>®</sup> Enterprise Imaging

*Support every aspect of your healthcare business.*

At **FUJIFILM Medical Systems, U.S.A., Inc.**, we never stop evolving our solutions to help improve the patient experience, streamline provider workflow, and optimize revenue for healthcare facilities

With Royal Solutions for **Synapse Enterprise Imaging**, customers can experience Royal's seamless suite of patient, provider, and revenue cycle management (RCM) solutions with their Synapse system – helping to optimize engagement throughout the patient exam life cycle and fill the gaps most enterprise imaging systems leave behind

When paired with Synapse Enterprise Information Systems/Radiology Information Systems (EIS/RIS), users can experience one of the most comprehensive workflow management solutions on the market.

**SYNAPSE**<sup>®</sup>  
EIS



## Royal Solutions At-A-Glance

FUJIFILM Medical Systems, U.S.A., Inc. and Royal Solutions Group understand that successfully supporting your healthcare business is more than just getting your data from point A to point B. It's about getting the right information, to the right person, at the right time, all in a highly engaging and cost effective manner.

Learn more about Royal's robust suite of solutions that focus on patient, provider and operational workflows, and optimize engagement in all areas of the patient exam life cycle.

- **Royal Kiosks**<sup>™</sup> for electronic patient workflows including pre-registration, paperless on-site registration, and access and engagement from any device.
- **Royal Alerts** also brings extensive notification services right to the end-user.
- **RoyalPay**<sup>®</sup> for insurance verification, estimation, and streamlined payment processing.
- **RoyalMD**<sup>®</sup> for complete practice and referral management.
- **Royal Revenue** for complete revenue cycle management.

**"In terms of time savings, user access, and ease-of-use, (Royal Solutions) is much, much better than anything we could have imagined."**

– Tami Colbert, Business Development Manager  
Imaging Healthcare Specialists



## Patient Engagement Workflows

### Accelerated Revenue

Payments | Eligibility  
Estimates | Authorization Statements

### Contactless Check-In

Patient Portal | Patient Workflow  
Expedited Check-In

### Notifications

Email | SMS | Phone | Statements  
Follow-up Reminders

### Workflow & Benefits

- Paperless environment
- Reduces scanning or faxing
- Reduced wait times
- Increased volume and revenue pre-service
- Reduced bad debt
- Reduced paper statements
- Automated and accurate estimation
- Early patient engagement & satisfaction
- Custom rules
- Payment plans



**“Our patients arrive to their appointment with the knowledge (of how much they owe). (With RoyalPay), it’s happening way upfront at the time-of-scheduling.”**

– Dr. Randy Hicks, Chief Executive Officer  
Regional Medical Imaging

### Did You Know?

RoyalPay’s intelligent and accurate estimates allow users to achieve 95% accuracy before go-live.

## Provider Engagement Workflows

### Order Transparency

Image & Results Distribution  
Ordering  
Clinical Decision Support

### Future State Workflow & Benefits

- Single pane of glass
- Order Management with status
- Clinical Decision Support
- Self-Scheduling
- Search any patient
- Patient status
- Patient results



**“With the use of RoyalIMD, physicians that use different EMRs – specifically, EPIC – are able to send us not only the order, but the clinical information along with it electronically; and that’s stored there by Royal.”**

– Philip Collins, Business Systems Director  
Southwest Diagnostic Imaging Center

## Revenue Cycle Management

### Self-Service Collections

Coding | Claim Edit/Submit  
Collections/Denial  
Account Receivable  
Credentialing | Contract Review

### Workflow & Benefits

- 99% clean claims submissions
- Real-time claim editing and submitting
- Automated coding and coding learning techniques
- 90% insurance auto-post, w/ lockbox
- 90% patient auto-post, w/ lockbox
- Maximum patient engagement with e-statements and clinical notifications
- Ongoing support for business changes (new forms, new sites, new providers)



[Click here to learn more and get the process started.](#)

